

Regus Japan K.K. Mitsubishi Estate IR Day



Regus Japan K.K.
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# **Executive Summary**

- 1. CEO Introduction
- 2. Overview of Regus
- 3. Our Strengths
- 4. Flexible Office Market Trends
- 5. Growth Strategy





### 1. CEO Introduction

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## 1. CEO紹介





Started career at Sumitomo Mitsui Construction in 1992 leading the corporate strategy and overseas business division for six years.

In 1998 joined IWG as a founding member of IWG's entry into the APAC region. Held the position of Head of Finance and Development team until 2010 when successfully appointed as CEO for Japan charged with focusing on expansion of Japan footprint for IWG.

Brokered Regus Japan's incorporation to TKP Corporation in 2019 and continued on as CEO.

#### **Highlights**

Born in Osaka in 1968.

Graduated Sophia University Faculty of Law in 1992 majoring in International Relations Law

Joined Mitsui Construction Co. Ltd. (Now Sumitomo Mitsui Construction) in 1992

Founding member of IWG Plc in 1998

Obtained MBA from Sanno University in 2006

Appointed Japan Representative Regus Japan KK in 2010



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## 2. Overviews of Regus ~History of Regus~

Tower opened.



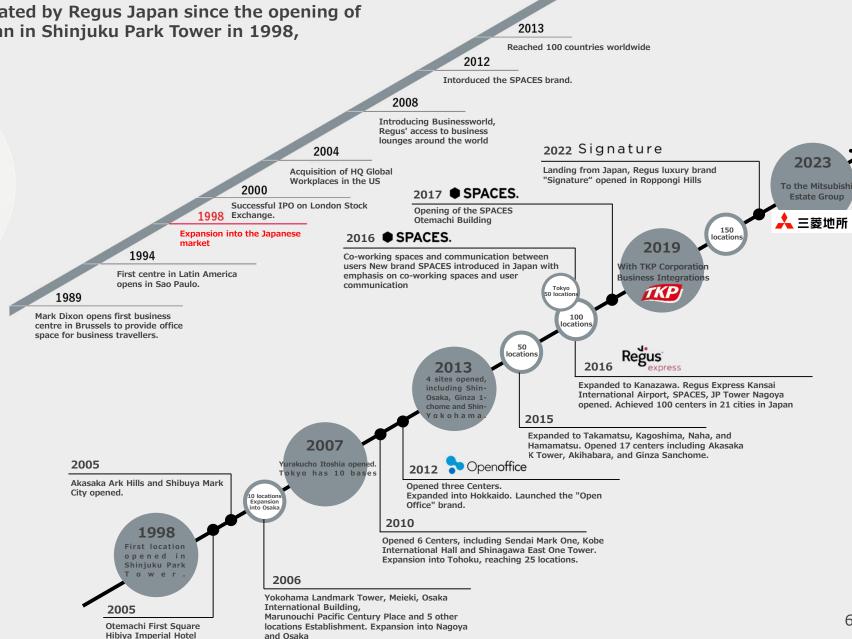
No Center closing initiated by Regus Japan since the opening of the first center in Japan in Shinjuku Park Tower in 1998,



CEO, IWG plc

#### **Mark Dixon**

Founder of the IWG plc. In 1989, established the IWG plc, providing office space with full-time service staff and the flexibility to be used whenever needed. Riding the wave of demand from globalization and IT ventures, Regus has become the world's largest rental office management company with 1,000 cities and 3,000 locations in 120 countries around the world, including Europe, the United States, and Asia.



## 2. Overview of Regus ~Multi-brand development~







Signature

Signature 4 center in Japan

The IWG plc's luxury brand, located in the most iconic buildings in major cities around the world





SPACES. 8 center in Japan

Workspaces that drive new business with open yet functional and sophisticated interiors.





Regus 122 center in Japan

Offices in iconic towers and highgrade buildings, in carefully selected locations and in state-of-the-art business environments





Open office 53 center in Japan

Efficient and functional rental offices with a lean environment to start your business \*Unmanned management



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## 3. Our Strengths ~Extensive Network~

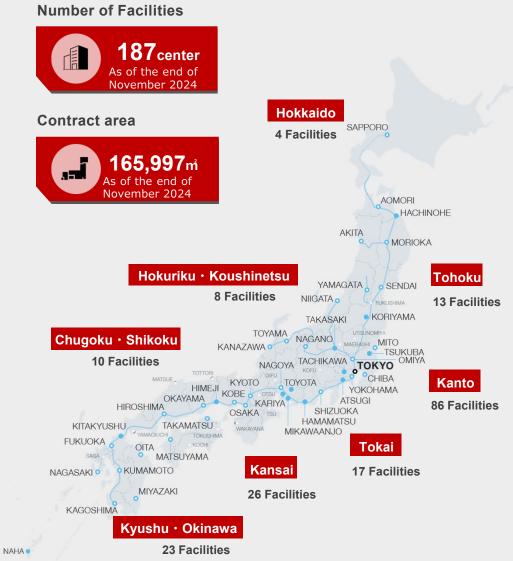


Networking capabilities at domestic and overseas centers; operational expertise accumulated from decades in business

Operator	Bases Worldwide	Bases in Japan	Cities in Japan	Established (in Japan)
IWG plc **1	Approx.4,000 Including brands not in Japan	187	48	1998
Regus	Approx. <b>3</b> ,000	118	37	1998
<b>&gt;</b> Open <b>office</b>	53	53	20	2012
SPACES.	Approx.500	8	4	2016
Regus express	4	4	4	2016
Signature	Approx.30	4	3	2022
wework **2	528	40	7	2018
*2 THE EXECUTIVE CENTRE	220	10	2	2000
<b>ESERVCORP</b> **2	150	30	5	1994
Just	43	4	1	2019
COMPASS **2 OFFICES	32	4	2	2010

<sup>\*1:</sup> As of the end of November 2024

<sup>\*2:</sup> According to self released information



## 3. Our Strengths ~IWG Global Platform~



Efficient Operations possible though access to global platforms and support teams for sales, operations and client contract management.

### **IWG Global Platform**

#### **Support Team**

- ✓ Global network of customer transfers
- ✓ Centralized management of customer information
- ✓ Branding strategy and new brand innovations
- ✓ Regular revamp of sales tools
- ✓ Digital Marketing Support

### Sales



Consolidated global backoffice operations Efficient operational support with economies of scale

- Billing and payment management, payment clearing automation
- ✓ Support for optimal price modeling
- √ 24-hour manned monitoring of IT systems

### **Operations**



- ✓ Automated optimal pricing for renewal contracts
- ✓ Customer initiated integrated renewal process

**Contract Renewal** 



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### 4. Flexible Office Market Trends



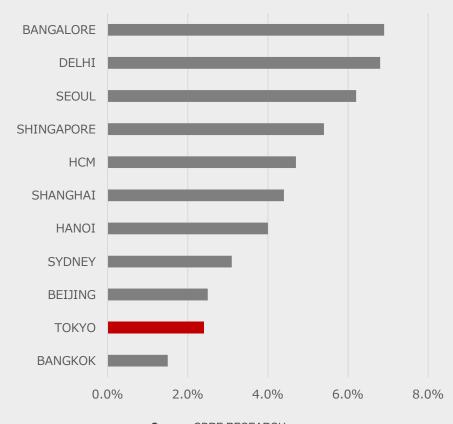
#### **Asia Pacific Flexible Office Market**

# Flexible Office Tokyo 23 wards / Global



Source: Statista, Cushman & Wakefield, the latest annual data as of July 2024

Total flex stock/Total office stock



Source: CBRE RESEARCH



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## 5. Growth Strategy



In growth markets, we promote business strategies that leverage our strengths.

01

### Economies of scale and efficient operations as a leading company

- One of the largest networks in Japan, with approx. 200 centers providing a wide range of client services
- · Efficient and highly scalable sales and marketing expertise as a major industry player
- · High productivity through leveraging IWG platforms, consolidation and standardization of operations at the head office

02

### Strong relationships and credibility

- Strong relationships with Land Lords, Brokerages and Vendors forged over many years
- · Leverage brand value of Mitsubishi Estate Co. in approach to Land Lords for new center openings
- No record of Regus initiated center closing due to our own reasonings and have achieved a long-term sustainable business model a rapid speed of growth

03

### Accelerate growth and high profitability through a multi-brand strategy

- The only multi-brand development in the industry able to open centers in a wide range of areas and cities
- A variety of price ranges contributes to maintaining a high closing rate and selling prices, and contributes to further center openings by maintaining high occupancy
- Development strategies leveraging multi brand reduces the risk of cannibalization and enables multiple centers to open in the same area

04

### Risk management know-how based on various business schemes

- A growth model that provides a variety of business schemes and appropriately manages risk and return by opening centers with the optimal business scheme
- In addition to office areas, it is possible to open centers in a wide range of cities, areas, and facilities.
- Rapid center openings possible via efficient Al-based center design templates reducing lengthy layout

### 5. Growth Strategy ~Concentrated Development in the City Center~



### **Dominant Strategy**

- · Concentrate on opening multi-brand centers in a condensed area where high demand is forecasted
- Attract Clients through digital marketing strategy that leverages the economies of scale of multiple center offerings

Reference: Fukuoka area

9 Centers and 4 brands within a radius of 1.5 km

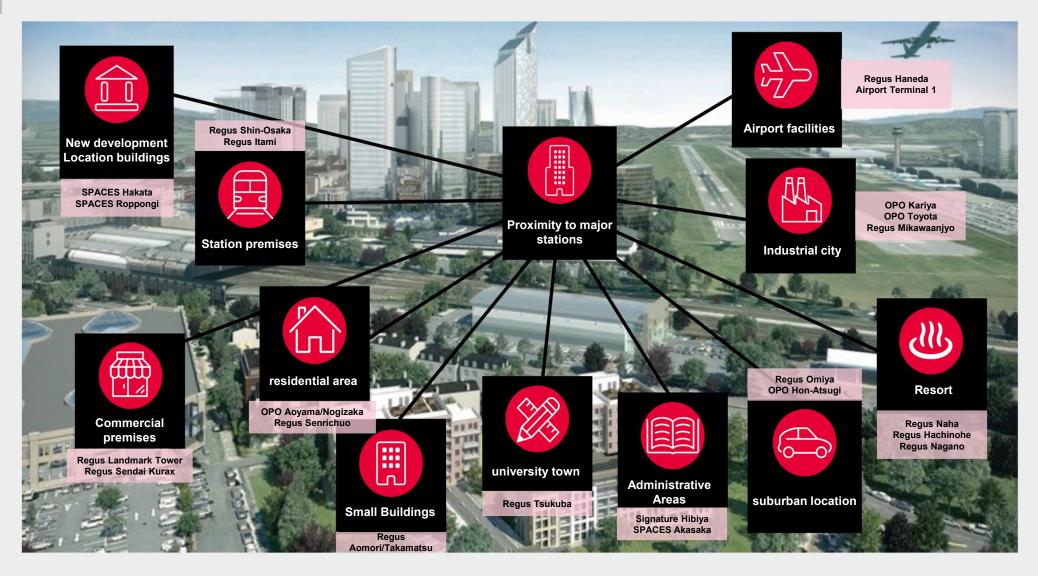


### 5. Growth Strategy ~ Expanding to a Variety of Locations ~



### New Center openings and expansion into areas where competitors struggle to secure footprint

- Smaller footprint Centers leveraging global operational expertise and platforms to minimize risks
- · Additional Center openings in a condensed areas with high demand



### 5. Growth Strategy ~Strong relationships with business partners~



#### Multi-site expansion with strong relationships

Strategically grow our footprint leveraging our successful operational results toward Landlords owning multiple locations and build strong and mutually beneficial relationships.

#### Mitsubishi Estate Group

#### 15 Centers

Area: Tokyo, Sapporo, Sendai, Yokohama, Nagoya, Kanazawa, Hiroshima
\* After joining the Mitsubishi Estate Group, two new centers were opened.



SPACES Otemachi Building

April 2017 OPEN



Regus Yokohama Landmark Tower Business center

February 2006 OPEN



Open Office Mita International Building

September 2024 OPEN

#### Hankyu Hanshin Holdings

10 Centers

Area: Osaka



Signature Osaka Umeda Twin Towers

January 2024 OPEN



Regus Osaka Umeda Twin Towers North Business Center

June 2024 OPEN



Regus Hankyu terminal Business center

December 2012 OPEN

#### **Daiwa House Group**

8 Centers

Area: Yamagata, Ibaraki, Gunma, Saitama, Hiroshima, Fukuoka, Okinawa



Regus Omiya Nishiguchi

February 2024 OPEN



SPACES Hakataekimae

March 2019 OPEN



Regus Hiroshimaekimae Business center

April 2019 OPEN

## 5. Growth Strategy ~Approach to New Customers~



### New Center opening leveraging brand value of Mitsubishi Eatate Co.

Strategically forge relationships with Life Insurance operators and Development companies for long term opportunities and engagement

#### **Regus Japan Life Niigata Business Center**

Opening Date: June 2024 Total area: approx. 238 tsubo Number of workstations: 170 seats



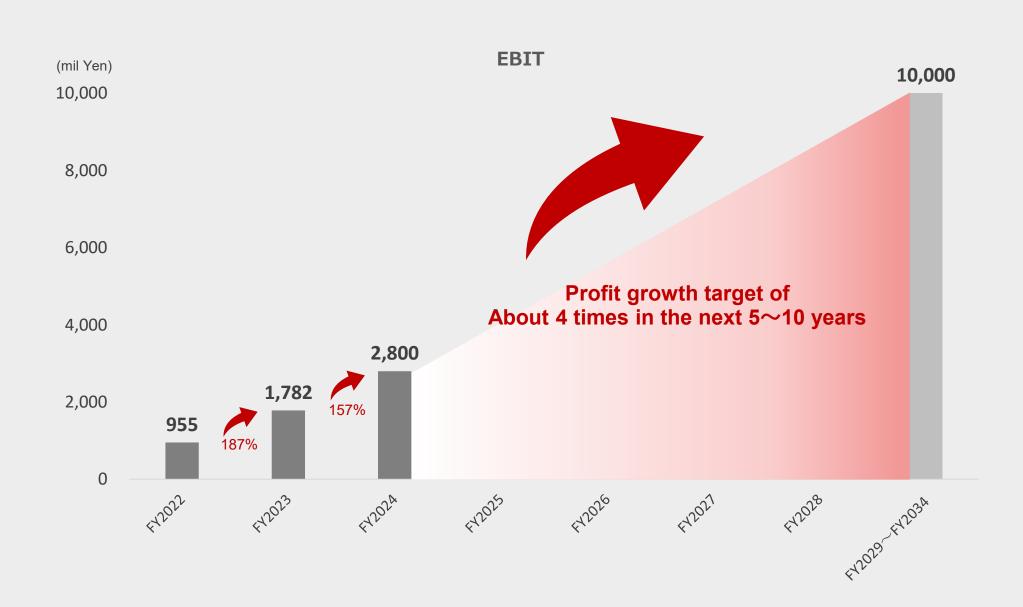
#### Signature Osaka Daibiru Main Building (tentative)

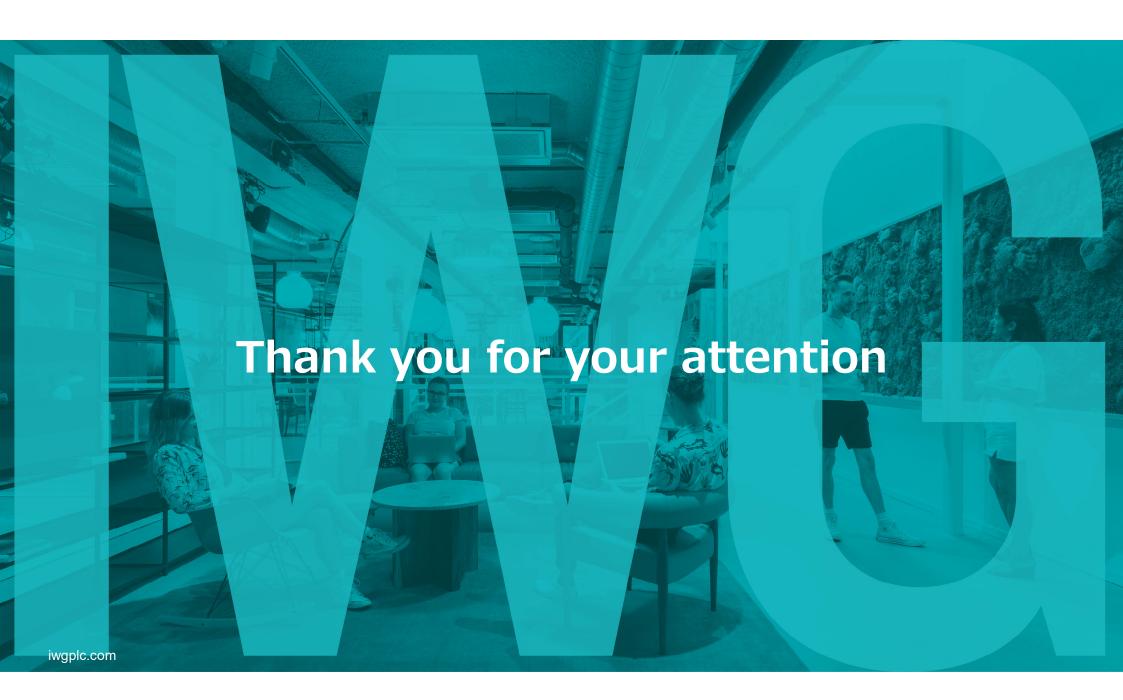
Opening Date: January 2025(planned)
Total area: approx. 474.22 tsubo
Number of workstations: 250 seats



## **5. Growth Strategy** ~Earnings Progress Estimates~





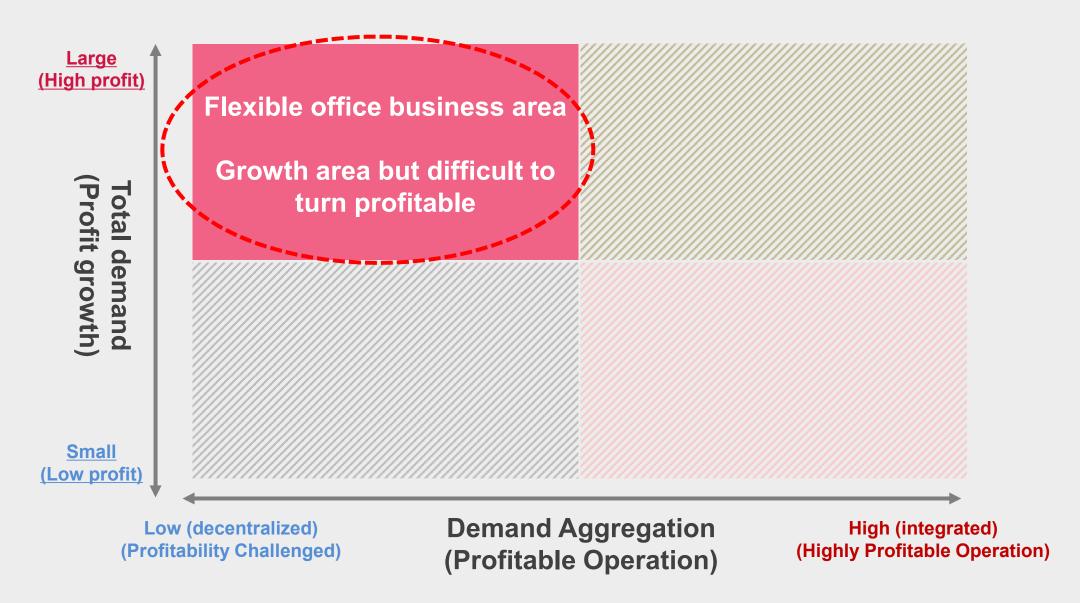




## **Appendix**

## **Profit Structure of Real Estate Business (Capital-Intensive Business)**





#### Contact Information

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